

ESSENTIAL PLUS+ (ELITE SERIES) – LIMITED LIFETIME WARRANTY

Effective on all Essential Plus+ (Elite Series) products purchased since December 19, 2019. Subzero Engineering warrants all labor performed and material installed at the aforementioned job site and that it will at its sole option, repair or replace this product or any part of this product, if it confirms that the product is defective in materials or workmanship under normal use and maintenance. **This warranty is valid throughout the life of the product in conjunction with the following requirements:**

- A site inspection performed on a 36-month cycle.

This warranty does not cover the following:

- Defects or damage arising from shipping, installation, alterations, accidents, abuse, misuse, lack of proper maintenance, and use of other than genuine Subzero replacement parts, in all cases whether caused by a contractor, service company, the owner, or any other person.
- Damages resulting from abuse or misuse from failure to install or maintain this product in accordance with the written instructions furnished by Subzero Engineering.
- Use of cleaning products containing calcium hypochlorite (chlorine), scouring powders, or pads shall not be covered.
- Expense of normal maintenance.
- All costs of removal, transportation, labor, reinstallation, or other costs including postage and/or shipping costs to obtain warranty service shall be paid by the consumer.
- Any liability for consequential or incidental damages, all of which are hereby expressly disclaimed, any implied warranties, including those of merchantability or fitness for purpose intended are specifically excluded.
- Responsibility for compliance with local code requirements are excluded from this warranty. (Since local code requirements vary greatly distributors, dealer, installation contractors and users should determine whether there are any code restrictions on the or use of a specific product.)

This limited lifetime warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or from province to province, in which case this limited lifetime warranty does not affect such statutory rights.

ESSENTIAL PRODUCTS – 2 YEAR WARRANTY

All Essential Products have a 2 (two) year warranty from date of shipment.

INSTALLATION – 1 YEAR WARRANTY

Any Products that are installed by Site Service Factory Trained Certified Installation Technicians will receive a warranty on the Products and Installation Services for a total of 1 year from the date of shipment.

Warranty Contact Information:

For service under these warranties, it is suggested that a claim be made through the contractor or dealer from or through whom the product was purchased, or that a service request (including a description of the product model and of the defect) be sent to the following address or warranty information may also be obtained by calling the following number (801) 810-3500:

In the United States:
Subzero Engineering
805 South 3600 West, Ste 100
Salt Lake City, UT 84104
Attn: Director of Consumer Affairs

Under this warranty, Subzero Engineering will be provided the opportunity to have one of its representatives to assess any damage identified to be caused by Subzero Engineering employees and/or material installed by Subzero Engineering workmanship and/or material. Subzero Engineering will at no cost to the Owner repair or replace defective material.