

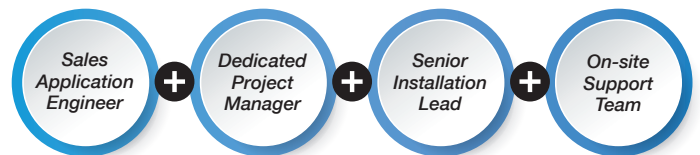


Worldwide Support Services Through a Single Trusted Vendor

Through our technical service team, Subzero is able to provide certified installation services, repairs, maintenance, and training worldwide. Whether we deploy an entire team to provide a turn-key solution, or project management services and training — we can support the entire project from concept through implementation.

Our technical service team consists of over 100 dedicated employees located strategically in 17 states within the United States and in Dublin, Ireland. We also engage certified 3rd party service providers to assist when needed.

Each engagement performed includes a sales application engineer, a project manager, at least one senior installation lead, and an on-site installation team for installation or product training.



Subzero Technical Service Support Inclusions



CONSULTATIVE SERVICES

- Data Center Planning Services (White Space Planning)
- Airflow Management Consultation Services (CFD Analysis – Conceptual and Actual)

ON-SITE SERVICES

- Turn-Key “Middle Infrastructure” Installation Service
- Fully Customized Containment Solutions
- Complete Project Management for Thermal and Power Solutions
- Rack Integration and Delivery (Rack and Stack)
- Project Level - Equipment Bill of Material Development and Optimization

LONG TERM SERVICES

- Inventory Management and Logistics Services (Store and Ship On-Demand)
- Maintenance and Repair Program Development and Execution